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- publish, post, distribute, disseminate or otherwise transmit defamatory, offensive, infringing, obscene, indecent or other unlawful or objectionable material or information;
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Email: webmaster@solivi.be

BCS has made every reasonable effort to locate, contact and acknowledge copyright owners and wishes to be informed by any copyright owners who are not properly identified and acknowledged on this website so that we may make any necessary corrections.

Other individuals and organisations wishing to make BCS content accessible through their websites are encouraged to create hypertext links to the required content on this website.

Images on SOLIVI Integrated Catalogues

Images of books or other publications included on SOLIVI Integrated Catalogues are displayed via a catalogue enrichment service. All rights in such images are reserved by the original copyright owners.

If you are a rights owner of a cover image and have any query regarding permissions, please contact webmaster@solivi.be stating the following:

Your contact details.

- The title of the publication as indicated on SOLIVI Integrated Catalogue
- The website address (URL) of the cover image
- A statement of why you believe the material to be on the service without consent
- A statement that, under penalty of perjury, you are the rights owner or are authorised to act for the rights owner

In the event of a dispute, the image will be removed from the website whilst it is investigated. The process for removing content from the website is as follows:

- BCS will contact you within two working days of your claim
- BCS will seek your permission to retain the cover image on the website
- In the event that agreement cannot be reached, the cover image will be removed from the website within five working days
- You will be asked to sign a form stating that you are the rights owner or their representative and why the cover image should be removed.

Privacy

Web log files

In common with most websites, BCS website logs certain information about every request sent to it. This information is used for system administration and for producing usage statistics. Summary statistics are extracted from this data and some of these may be made publicly available, but these do not include information from which individuals could be identified. Relevant subsets of this data may be used as part of investigations of computer misuse involving this site (see also the Legal Disclaimer below). Data may also on occasion be used to enable investigation of technical problems on the website. Otherwise logged information is not passed to any third party except if required by law.

Data protection

From time to time we will use electronic forms on this site to gather personal information for purposes directly related to our service, function or activity of SOLIVI. When we do so we will let you know the purpose for which the information is being collected (including if the information is to be published). Completion of and submission of any form on this website is entirely at the discretion of you, the website user.

Data protection statement

In using and submitting forms on this website you agree that BCS may use any personal data of yours that you supply through the forms. BCS respects your privacy and seeks to protect your personal data:

- BCS will only collect and use your information to administer, support, improve and obtain feedback on its services
- BCS may also use this information to assess what BCS products and services may be of interest to you and to personalise our service and marketing efforts
- BCS may also contact you to obtain feedback on services and any improvements we can make
- you have the right to ask us at any time not to contact you by way of direct marketing
- BCS will not disclose your personal data to any other organisation without your permission.

Payment

Payments for some goods and services supplied by BCS are only processed using bank transfers through Kredietbank.

Other websites

BCS website provides extensive links to other independent sites, but this policy statement applies only to direct use of these websites (www.solivi.be www.perlamico.be www.artecta.be). You will need to consult the providers of other websites for information on their policies.

Legal disclaimer

BCS has prepared the content of this website responsibly and carefully, but disclaims all warranties, express or implied, as to the accuracy of the information contained in any of the materials on this website or on other linked websites or on any subsequent links. This includes, but is not by way of limitation:

- any implied warranties of merchantability and fitness for a particular purpose
- any liability for damage to your computer hardware, data, information, materials and business resulting from the information or the lack of information available
- any errors, omissions, or inaccuracies in the information
- any decision made or action taken or not taken in reliance upon the information

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These disclaimers and exclusions shall be governed by and construed in accordance with the laws of Belgium under the exclusive jurisdiction of the courts of Leuven. Those who choose to access this site from outside of Belgium are responsible for compliance with local laws if and to the extent local laws are applicable.

Links

What websites do we link to?

BCS recommends external web links on the basis of their suitability and usefulness for our users. Selection and addition of links to our website is entirely a matter for BCS and for BCS alone.

It is not our policy to enter into agreements for reciprocal links.

The inclusion of a link to an organisation's or individual's website does not constitute an endorsement or an approval by BCS of any product, service, policy or opinion of the organisation or individual. BCS is not responsible for the content of external websites.

What websites will we not link to?

We will not link to websites that contain racist, sexual or misleading content; that promote violence; that are in breach of any Belgian law; which are otherwise offensive to individuals or to groups of people.

The decision of BCS is final and no correspondence will be entered into.

If you wish to report a concern, please email webmaster@solivi.be

Notice and Takedown policy

If you are a rights holder and are concerned that you have found material on our website, for which you have not given permission, or is not covered by a limitation or exception in national law, please contact us in writing stating the following:

1. Your contact details.
2. The full details of the material.
3. The exact and full url where you found the material.
4. Proof that you are the rights holder and a statement that, under penalty of perjury, you are the rights holder or are an authorised representative.

Upon receipt of notification the 'Notice and Takedown' procedure is then invoked as follows:

1. BCS will acknowledge receipt of your complaint by email or letter and will make an initial assessment of the validity and plausibility of the complaint.
2. Upon receipt of a valid complaint the material will be temporarily removed from BCS website pending an agreed solution.
3. BCS will contact the contributor who deposited the material, if relevant. The contributor will be notified that the material is subject to a complaint, under what allegations, and will be encouraged to assuage the complaints concerned.
4. The complainant and the contributor will be encouraged to resolve the issue swiftly and amicably and to the satisfaction of both parties, with the following possible outcomes:
 - The material is replaced on BCS website unchanged.
 - The material is replaced on BCS website with changes.
 - The material is permanently removed from the website.
5. If the contributor and the complainant are unable to agree a solution, the material will remain unavailable through BCS until a time when a resolution has been reached.